BASIC FUNCTION:
Plan, install, program and modify computer systems for the performance of administrative activities and for the collection and analysis of administrative information.

REPRESENTATIVE DUTIES: Incumbents may perform any combination of the essential functions shown below. This position description is not intended to be an exhaustive list of all duties, knowledge, or abilities associated with this classification, but is intended to accurately reflect the principal job elements.

E = Essential Functions

Analyze administrative activities to determine operational and information needs. E

Perform feasibility studies. E

Develop, write, and present system proposals. E

Write, test, and modify computer programs. E

Maintain a continuing liaison with users to assure implementation and maintenance of systems; may familiarize users with capabilities and limitations of information technology solutions. E

May assist in the installation, maintenance, and modification of computer operating systems, compilers, and general-purpose utility programs.

Perform related duties as assigned.

MINIMUM QUALIFICATIONS:

EDUCATION AND EXPERIENCE:
Any combination of training, experience, and/or education equivalent to graduation from a recognized college with a major in Information Systems or related field, including or supplemented by courses in systems analysis and programming.

LICENSES AND OTHER REQUIREMENTS:
None.
KNOWLEDGE AND ABILITIES:

KNOWLEDGE OF:
Technical aspects of field of specialty.
Complex administrative functions and information requirements.
Oral and written English communication skills.

ABILITY TO:
Operate standard office equipment including computing devices and related software applications.
Communicate effectively orally and in writing.
Establish and maintain effective working relationships with others.
Plan and organize work.
Meet schedules and time lines.
Maintain records.
Read, interpret, apply, and explain rules, regulations, policies, and procedures.

WORKING CONDITIONS:

ENVIRONMENT:
Indoor setting.

PHYSICAL REQUIREMENTS:
Hearing and speaking to exchange information; seeing to perform assigned duties; sitting or standing for extended periods of time; dexterity of hands and fingers to operate a computer keyboard and other office equipment; kneeling, bending at the waist, and reaching overhead, above the shoulders and horizontally, to retrieve and store files and supplies; lifting light objects.

NOTE: An incumbent in the job class of Systems Analyst/Programmer may be promoted to the next higher job class of Associate Systems Analyst/Programmer upon certification by the section manager and approval by the Information Technology Executive Director that the incumbent meets the minimum qualifications listed on the current class description of the higher job class and is regularly performing a majority of the higher level duties.

DISTINGUISHING CHARACTERISTICS:

An Assistant Systems Analyst/Programmer performs a variety of duties to assist with the planning, installing, programming, and modifying of administrative, data, and instructional support systems. This is an entry-level position.

A Systems Analyst/Programmer performs a variety of duties in the planning, installing, programing and modifying of administrative, data, and instructional support systems.

An Associate Systems Analyst/Programmer performs a variety of duties in the analysis, design, programming, testing, implementation and maintenance of administrative, data, and instructional support systems. This position provides analytical and technical direction and decisions, and may assume project leader responsibility.

A Senior Systems Analyst/Programmer performs a variety of complex duties in the analysis, design, programming, testing, implementation and maintenance of administrative, data, and instructional support systems. This position evaluates and adopts new technology and techniques, and assumes project level responsibility.