I21 Software Center – How to Download Software and Applications

This job aid specifies instructions for how to download and install software and applications for computers running Windows 8.1. ***Instructions for the Application Catalog follow this Available Software section.***

I21 Software Center – Available Software

When new software is available for installation on the i21 computers, a message will pop up in the bottom right corner of the screen that says "New Program Available: A New Program is available to run." Please follow these steps to install new programs.

Step 1: Press the **Windows key** to open the Start Screen.

Follow these directions to install SDUSD Web Access Compatibility Pac

Step 2: Click on the **Software Center** tile.

Step 3: Programs for installation should be listed under the **Available Software** tab. If no programs are listed, it could take approximately one hour or so for the advertisements to become listed.

Step 4: If no programs are listed in one hour, proceed to Step 5. If programs are listed, proceed to Step 12.

Software Center — SDUSD

| Available Software | Installation Status | Installed Software | Options |

SHOW All ☑ Show optional software   SEARCH

Find additional applications from the Application Catalog

NAME	TYPE	PUBLISHER	AVAILABLE AFTER	STATUS
SBAC Secure Browser 6.3	Application	SBAC	8/6/2014	Available
SDUSD Web Application Compatibility Pack 201403...	Application		8/6/2014	Available

SDUSD Web Application Compatibility Pack 20140303 - Install Now

OVERVIEW		REQUIREMENTS		DESCRIPTION
Status:	Available	Restart required:	Might be required	
Language:		Download size:	148 MB	
Version:	20140303	Estimated time:	Not specified	
Date published:	8/6/2014	Total components:	1	

INSTALL

+ C

Step 5: Press the **Windows key + C** to open the Charms Bar.
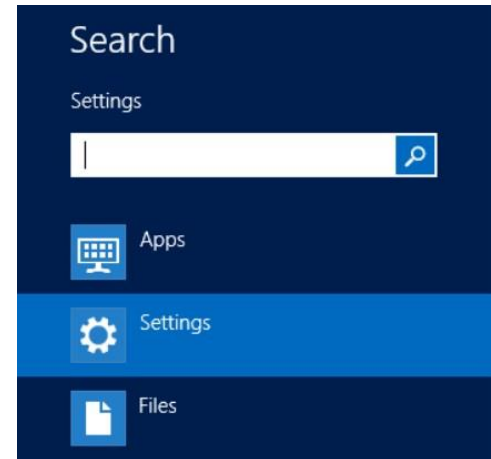
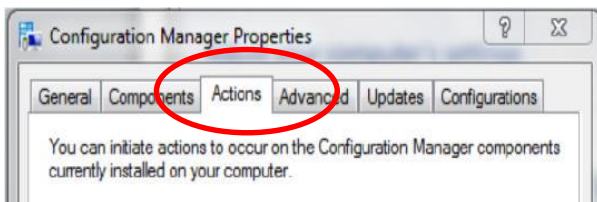Step 6: Click on the **Search** icon.
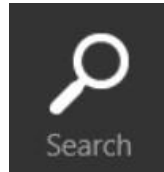
Step 7: Click on **Settings**.

Step 8: In the search bar, type in **Configuration Manager (32-bit)**. Your computer will automatically start searching as you type.
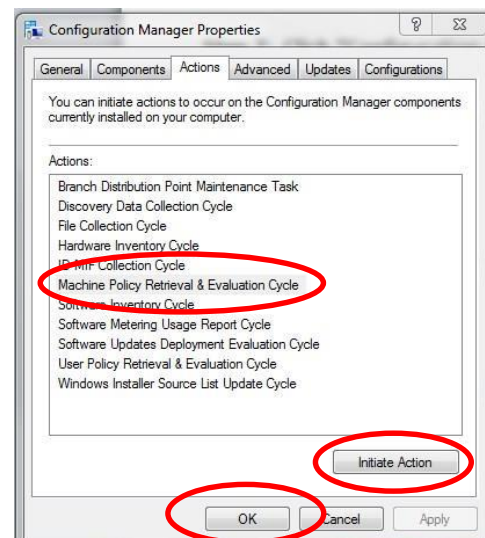
Step 9: Click on the **Configuration Manager tile** to open it.

Step 10: Click on the **Actions** tab.

Step 11: Select **Machine Policy Retrieval & Evaluation Cycle** and then click the **Initiate Action** button. Click **OK** button to close the window. This will communicate with the server to send the advertisements. It may take up to one hour for the advertisements   to arrive.
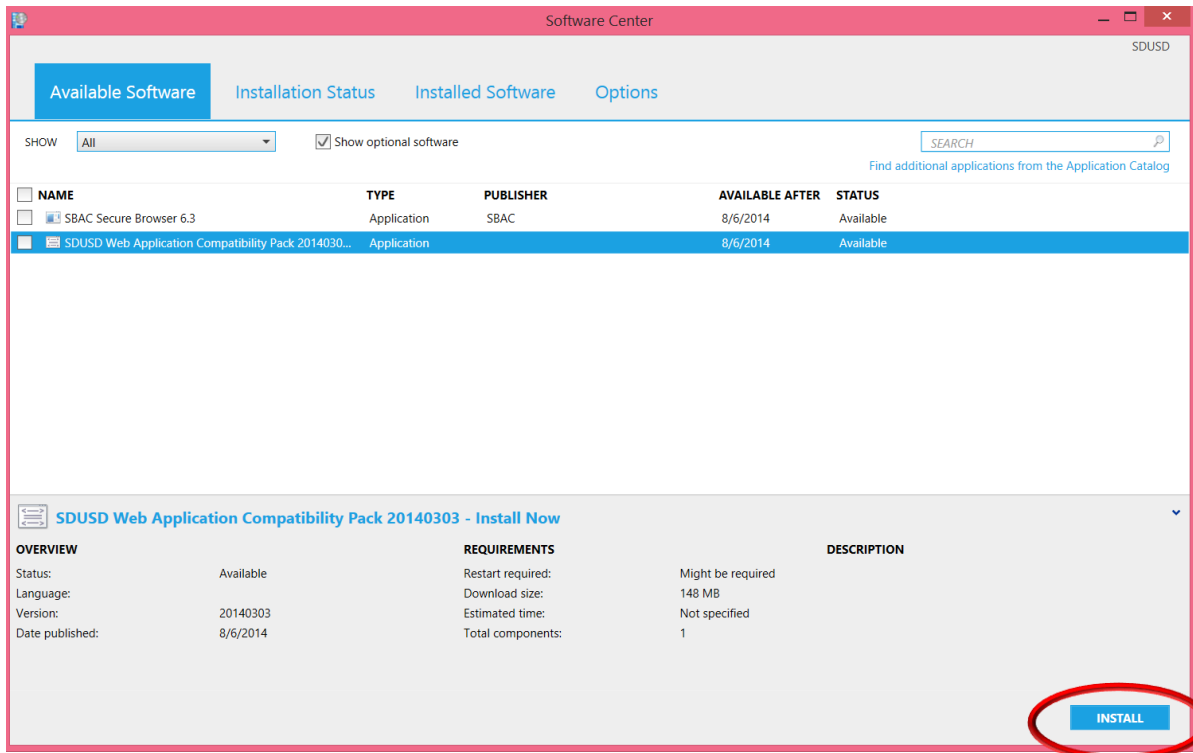
Step 12: Click on the item you want to install to select it and click the **Install** button.

Step 13: The software will begin to install. NOTE: Some installations will require a restart. When this is needed, a window will pop up indicating that a restart is needed.

Some additional windows may open with programing code as the installation progresses. Once all of the window have closed, the installation is complete. You will now find the software in your "All Apps" screen.
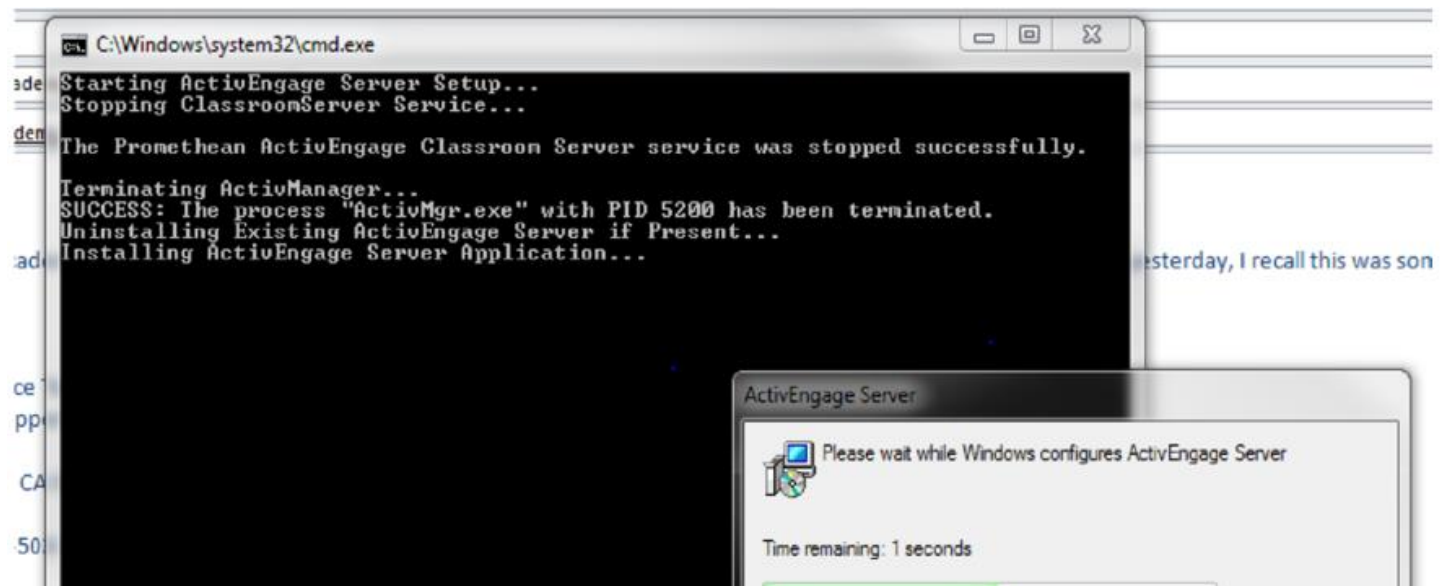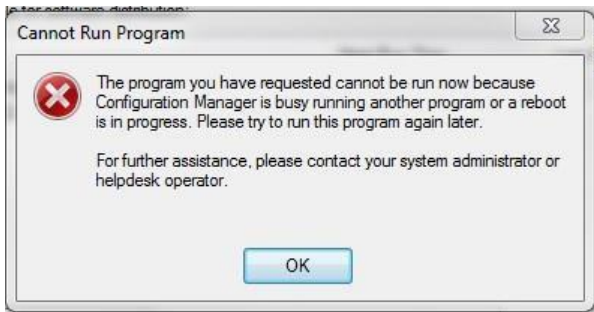

Step 14: Complete the process again to install additional software.

I21 Software Center – How to Download Software and Applications

Note: If the following message pops up when attempting to install additional programs, please wait a few minutes and try again as the previous installation has not yet completed. If, after waiting a few minutes, the message persists, please restart the computer prior to installing additional programs.

Cannot Run Program

The program you have requested cannot be run now because Configuration Manager is busy running another program or a reboot is in progress. Please try to run this program again later.

For further assistance, please contact your system administrator or helpdesk operator.

OK

I21 Software Center – Application Catalog

In order to download Microsoft Educational Applications, you will access the Application Catalog through the Software Center. Only apps deemed educational by Microsoft have been loaded. Both teachers and students have access to the Application Catalog.

Step 1: Click **"Find additional applications from the Application Catalog"** link at the top right corner of the Available Software tab. An internet browsing window will launch to the available apps menu page.

Step 2: Click on the application you would like to install.

Step 3: Click **Install** for the highlighted application.

Step 4: A window will appear asking if you are sure you want to install the application, answer YES.
NOTE: Once the application is installed, the process is not completed. You must complete Step 5, and possibly restart your computer, to properly install an application.

Step 5: Return to the Available Software window and ensure that the application has installed.   Check the Installation Status tab to find out the status of the installation. You will now find the application in your "All Apps" screen.
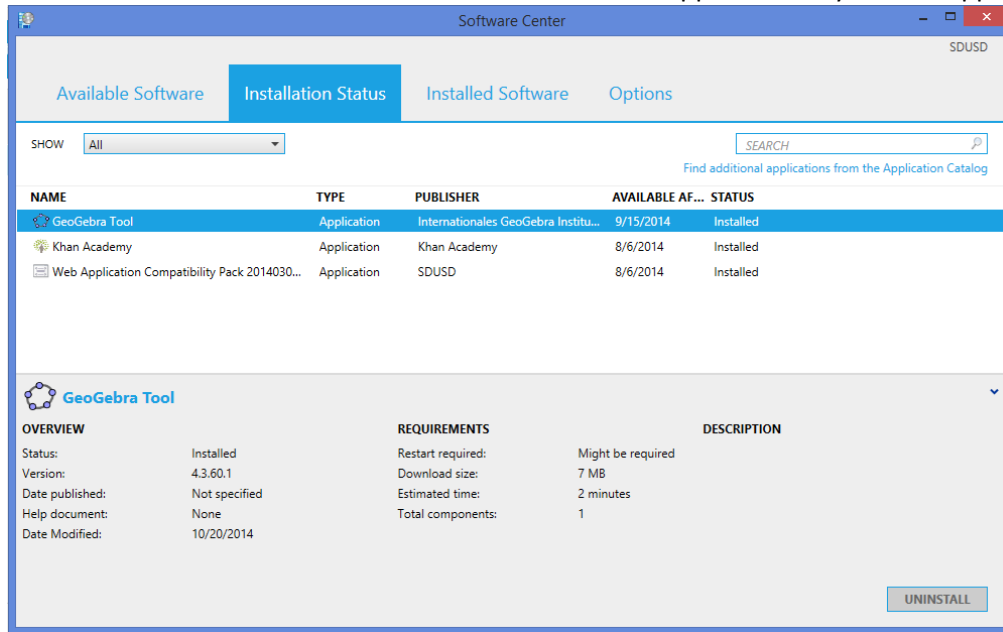
Note: If the app does not install automatically from the Application Catalog to the Software Center, click onto Available Software tab and install the app.
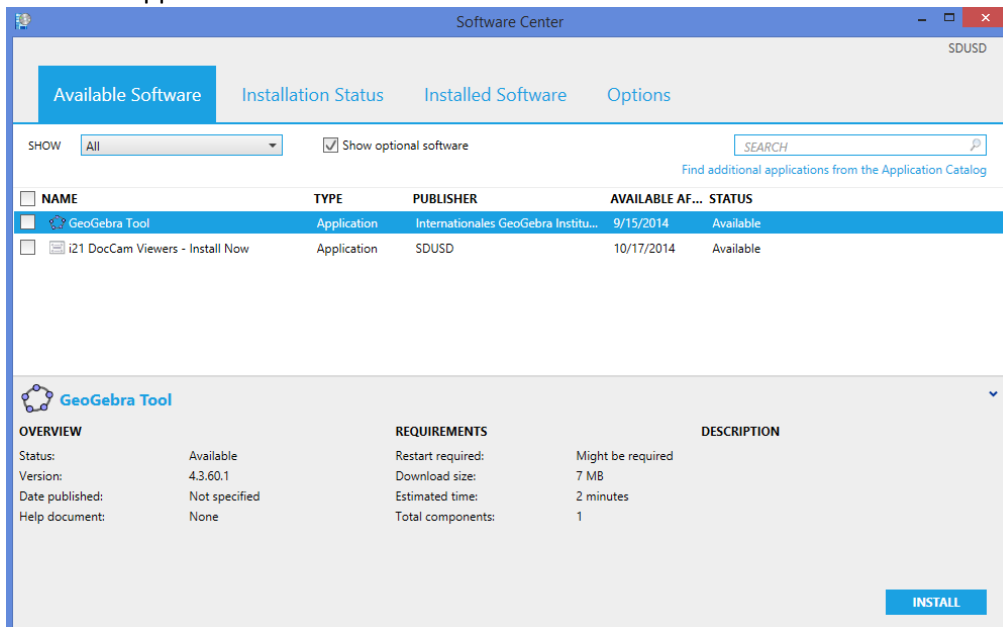
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