



# I21 Software Updates via Run Advertised Programs

Software updates are now being sent directly to the i21 Teacher Tablet PC and Student Netbooks. This job aid specifies instructions for how to download and install them for computers running Windows 7 or Windows 8.

When new software is available for installation on the i21 computers, a message will pop up in the bottom right corner of the screen that says “New Program Available: A New Program is available to run.” Please follow these steps to install new programs.

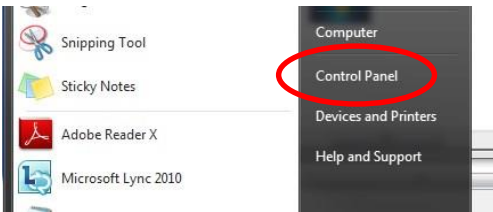
**Instructions for Windows 7 computers begin on page 1. Instructions for Windows 8 computers begin on page 5.**

## Windows 7 – Opening ‘Run Advertised Programs’

Step 1: Click on the windows icon in the bottom left corner of the screen.



Step 2: Click “Control Panel” in the right column.

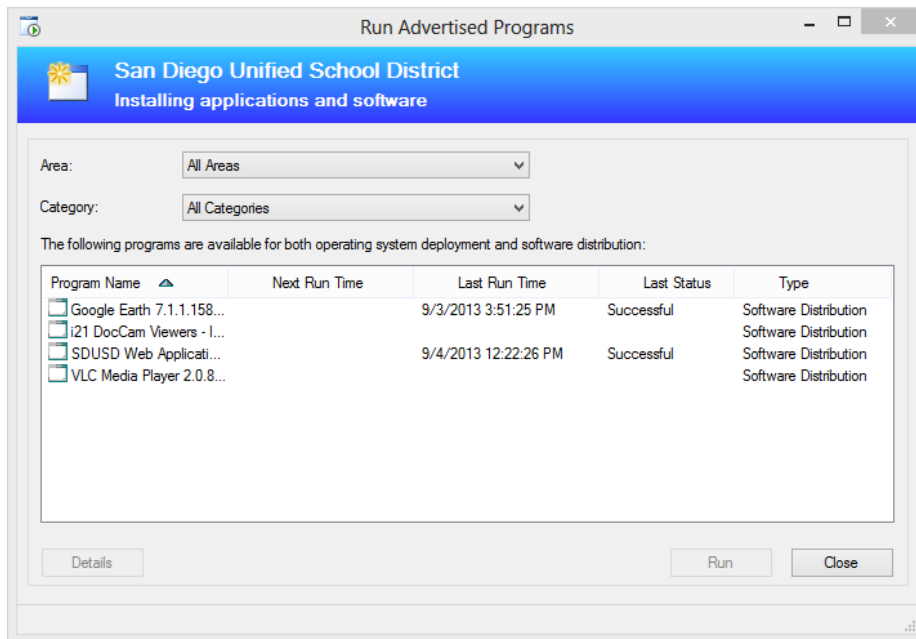


Follow these directions to install SDUSD Web Access Compatibility Pac

Step 3: Click “Run Advertised Programs”



Step 4: Programs for installation should be listed in the Run Advertised Programs window. If no programs are listed, it could take approximately one hour or so for the advertisements to become listed. If no programs are listed in one hour, proceed to Step 5. If programs are listed, proceed to Step 10.





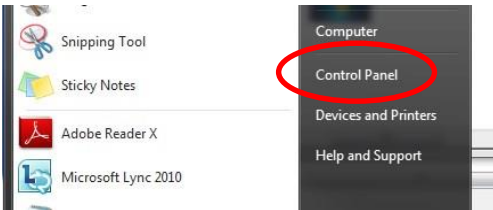
# I21 Software Updates via Run Advertised Programs

## Windows 7 – Configuration Manager

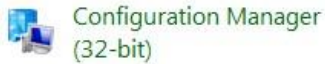
Step 5: Click on the windows icon in the bottom left corner of the screen.



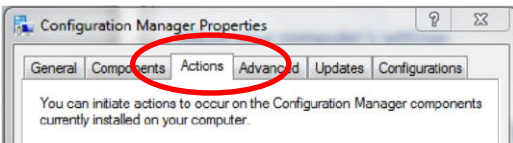
Step 6: Click “Control Panel” in the right column.



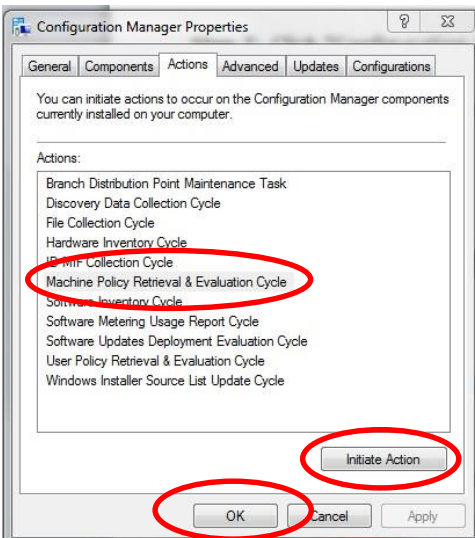
Step 7: Click “Configuration Manager”



Step 8: Click on the “Actions” tab.



Step 9: Select “Machine Policy Retrieval & Evaluation Cycle” and then click the “Initiate Action” button. Click “OK” button to close the window. This will communicate with the server to send the advertisements. It may take up to one hour for the advertisements to arrive.

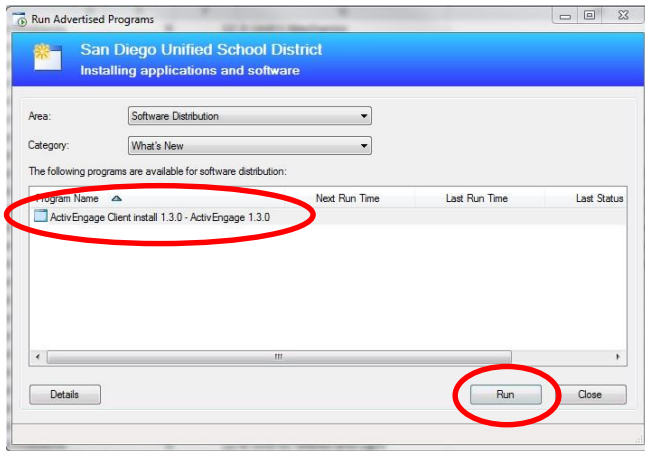




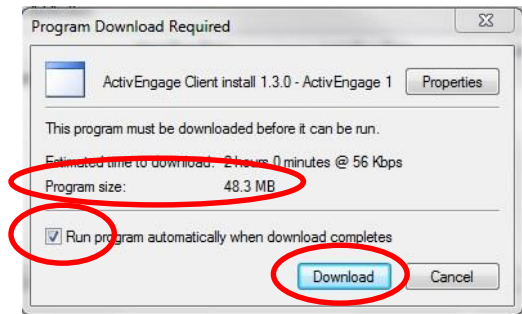
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## Windows 7 – Downloading & Installing Updates

Step 10: Click on the item you want to install to select it and click the “Run” button.



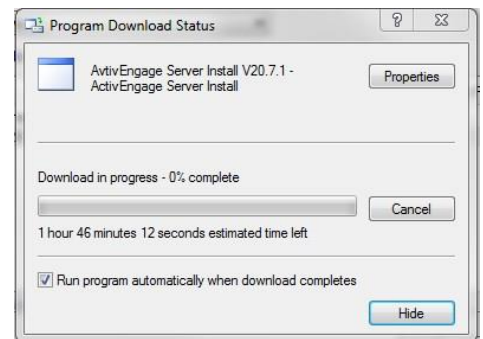
Step 11: Click the box to the left of “Run program automatically when download completes.” **Note:** Program sizes between 0-100 MB in size may take approximately 15-30 minutes to download and install. Please add approximately 15-30 minutes for each additional 100 MB in program size to allow for download time. Times may vary due to district network traffic.



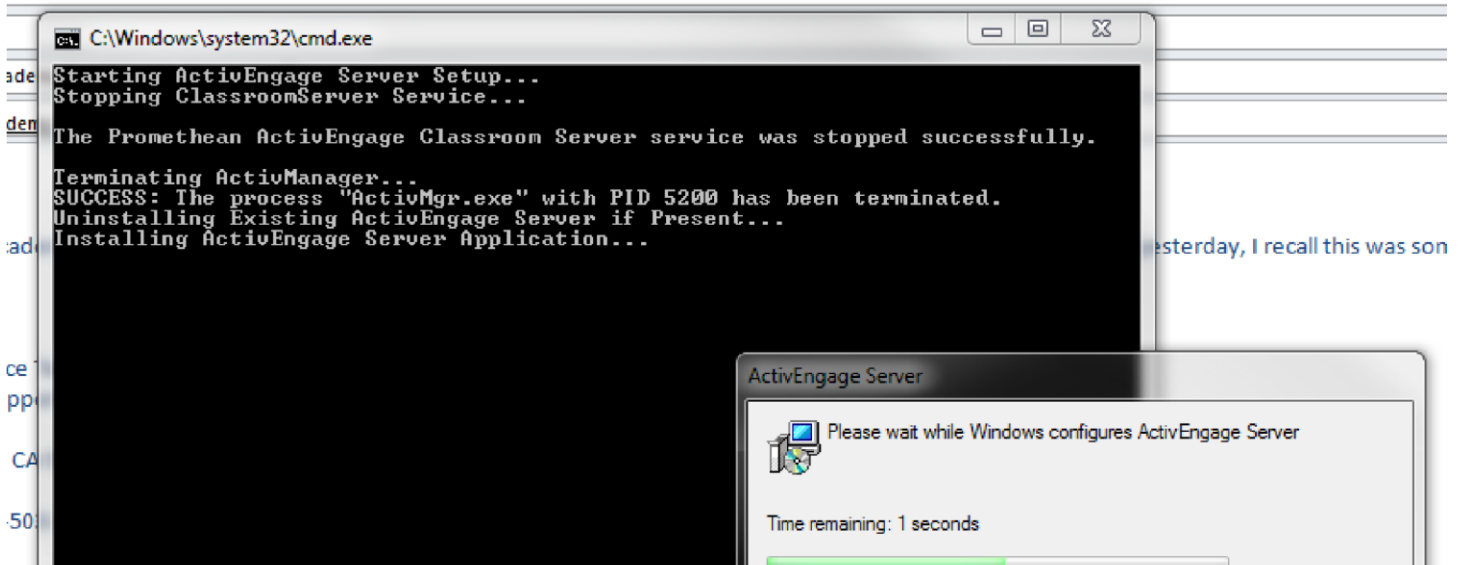
Step 12: Click the download button.

Step 13: The program will begin to download. There will be an indicator of progress and a time estimate. The program will download and install.

Note: Some installations will require a restart (such as the ActivEngage Server). When this is needed, a window will pop up indicating that a restart is needed.



Some additional windows may open with programming code as the installation progresses. Once all of the windows have closed, the installation is complete.

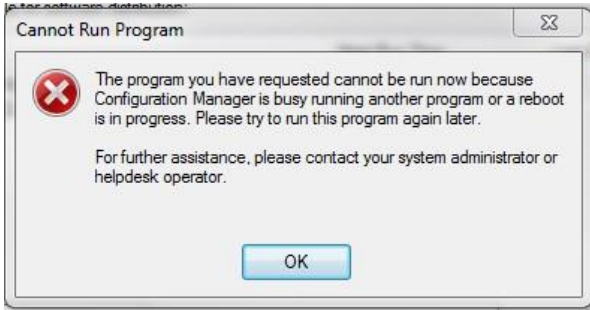




## I21 Software Updates via Run Advertised Programs

Step 14: Complete the process again to install additional programs.

Note: If the following message pops up when attempting to install additional programs, please wait a few minutes and try again as the previous installation has not yet completed. If, after waiting a few minutes, the message persists, please restart the computer prior to installing additional programs.



**Follow these directions to install SDUSD Web Access Compatibility Pac**



# I21 Software Updates via Run Advertised Programs

## Windows 8 – Opening ‘Run Advertised Programs’

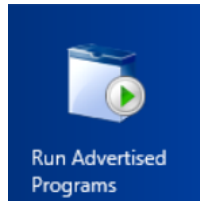


**\*\*You know you’re using a Windows 8 computer because there is no Start Menu icon in bottom left corner of your screen.**

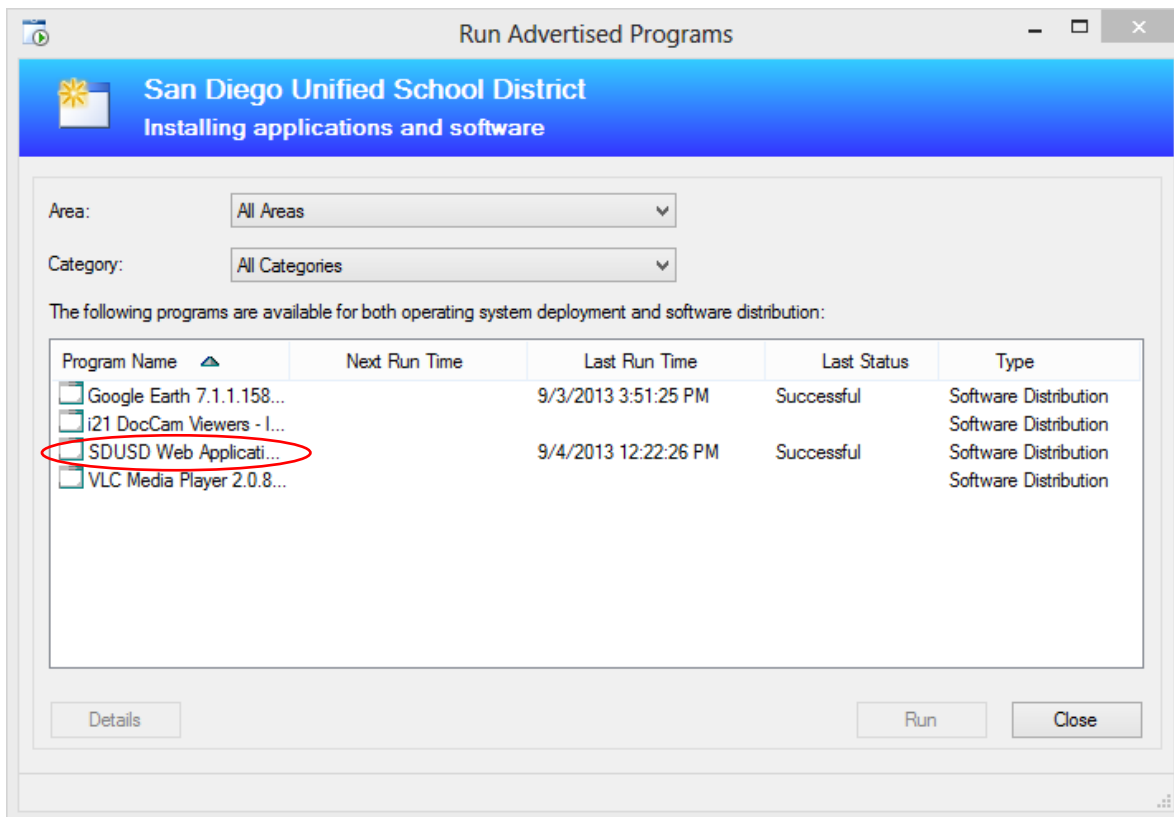
Step 1: Press the **Windows key** to open the Start Screen.



Step 2: Click on the **Run Advertised Programs** tile.



Step 3: Programs for installation should be listed in the Run Advertised Programs window. If no programs are listed, it could take approximately one hour or so for the advertisements to become listed. If no programs are listed in one hour, proceed to Step 5. If programs are listed, proceed to Step 12.





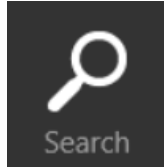
# I21 Software Updates via Run Advertised Programs

## Windows 8 – Configuration Manager

Step 5: Press the **Windows key + C** to open the Charms Bar.

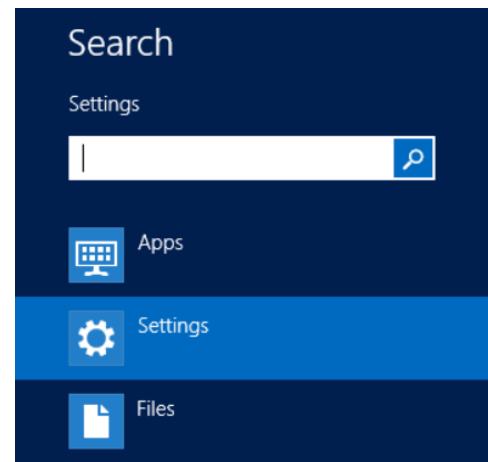


Step 6: Click on the **Search** icon.



Step 7: Click on **Settings**.

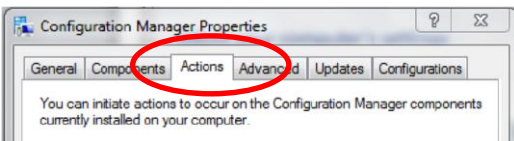
Step 8: In the search bar, type in **Configuration Manager (32-bit)**. Your computer will automatically start searching as you type.



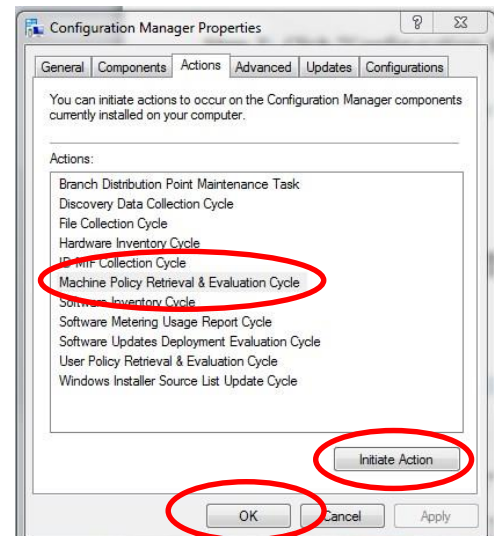
Step 9: Click on the **Configuration Manager (32-bit)** tile to open it.



Step 10: Click on the **Actions** tab.



Step 11: Select **Machine Policy Retrieval & Evaluation Cycle** and then click the **Initiate Action** button. Click **OK** button to close the window. This will communicate with the server to send the advertisements. It may take up to one hour for the advertisements to arrive.

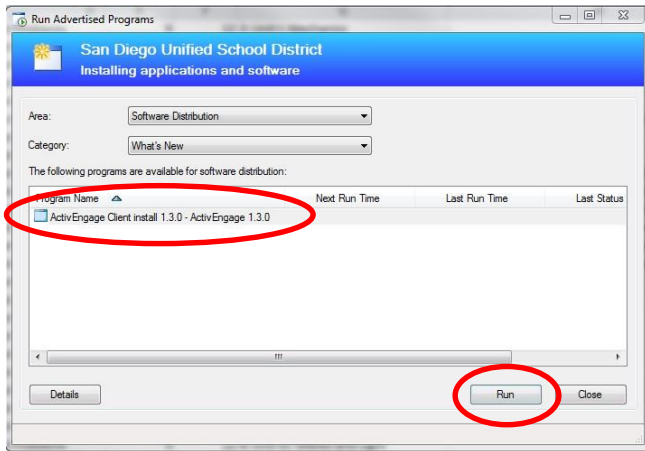




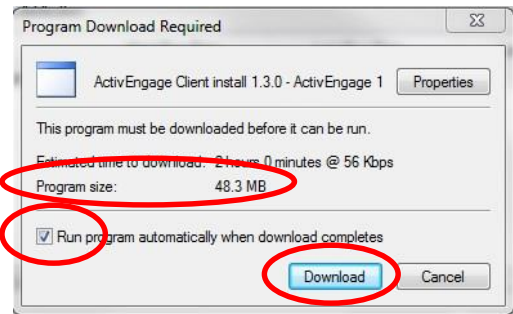
# I21 Software Updates via Run Advertised Programs

## Windows 8 – Downloading & Installing Updates

Step 12: Click on the item you want to install to select it and click the **Run** button.



Step 13: Click the box to the left of **Run program automatically when download completes**. **Note:** Program sizes between 0-100 MB in size may take approximately 15-30 minutes to download and install. Please add approximately 15-30 minutes for each additional 100 MB in program size to allow for download time. Times may vary due to district network traffic.

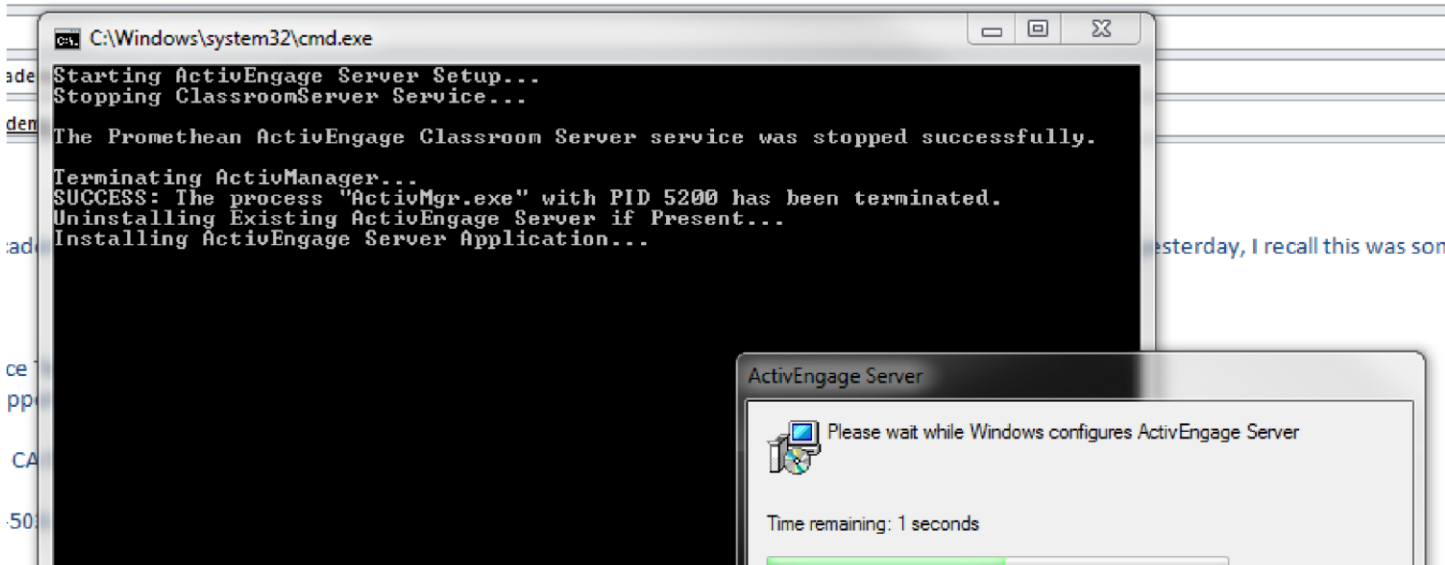
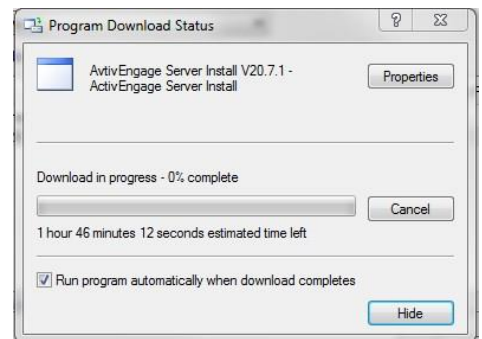


Step 14: Click the download button.

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