How To Clear Your Cache Files (or clear your history)

This job Aide shows how to clear your cache files within different browsers. When troubleshooting issues with any web site, after clearing your browser's cache and cookies, exit your browser completely before attempting to access the site again. In Windows, close all your browser windows; in Mac OS X, quit (Command-q) your browser.

Chrome
1. In the browser bar, enter: chrome://settings/clearBrowserData
2. Select the items you want to clear (e.g., Clear browsing history, Clear download history, Empty the cache, Delete cookies and other site and plug-in data).
   From the Obliterate the following items from: drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select the beginning of time.
3. Click Clear browsing data.

Firefox
1. From the Tools or History menu, select Clear Recent History.
   If the menu bar is hidden, press Alt to make it visible.
2. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
3. Click the down arrow next to "Details" to choose which elements of the history to clear. Click Clear Now.

Internet Explorer 9 and 8
1. Click Tools, and select Delete Browsing History...
2. Deselect Preserve Favorites website data, and select Temporary Internet files, Cookies, and History.
3. Click Delete.

Internet Explorer 7
1. From the Tools menu in the upper right, select Delete Browsing History...
2. To delete your cache, click Delete files...
   To delete your cookies, click Delete cookies...
   To delete your history, click Delete history...
3. Click Close, and then click OK to exit.

Safari
1. From the Safari menu, select Reset Safari...
2. From the menu, select the items you want to reset, and then click Reset. As of Safari 5.1, Remove all website data covers both cookies and cache.

Mobile Safari for iPhone OS (iPhone, iPod touch, iPad)
To clear cache and cookies:
1. From the home screen, tap Settings, and then tap Safari.
2. At the bottom of Safari's settings screen, tap Clear cookies and data, or Clear Cookies and Clear Cache. Confirm when prompted.

To clear history:
1. From the home screen, tap Safari.
2. At the bottom of the screen, tap the Bookmarks icon.
3. In the lower left, tap Clear, then Tap Clear History.