

Question: How do I clean our Promethean Boards?

Applicable To

All Promethean Activboards

Information

Do not use abrasive powders, soap, detergents or petroleum based cleaners or solvents on the Activboard surface.

We recommend a proprietary brand of dry-wipe marker board cleaner.

Water based cleaners containing ammonia, vinegar or citrus (e.g., glass and counter cleaners) that leave no residual film are acceptable as a second choice. Please check the contents on the container label prior to use or clean and test a small area before cleaning the entire surface.

Stubborn stains or accumulations from other contaminants such as fingerprint oil, dirt, dust or use of grease, pencil or permanent markers may require use of a detergent cleaner and a soft bristle brush. After such a cleaning it will be necessary to clean the surface two or more times with the approved whiteboard cleaner or denatured alcohol.

Scratches cannot be repaired or removed and will make ink and stain removal to that area difficult. Do not use metal brushes, scrapers or cleaning cloths whose prior use is questionable.

A polish with standard household spray polish will restore the smooth writing surface after cleaning.

The surface of the Activboard is made to very high standards of durability. In normal use you can expect satisfactory results every time with proper maintenance.